



The Office of Information Technology

Telecommunications and Networking
320 W. 8th Avenue
Columbus, OH 43201-2331

Phone (614) 292-5215
Fax (614) 292-9350
www.units.osu.edu

April 20, 2009

Dear OSU Wireless-Cellular Customer:

On **June 1, 2009**, The Office of Information Technology (OIT) will no longer provide *OSU Wireless-Cellular as a personal-use service offering* to Ohio State faculty, staff and students. Based on this change, OIT has stopped accepting OSU Wireless-Cellular personal-use contract renewals and new sign-ups and will no longer support any existing personal-use contracts as of **June 1**.

As a current OSU Wireless-Cellular personal-use customer, **you will need to choose one of these three options between now and June 1, 2009.**

1. Transfer your cellular service and number directly to Sprint PCS®.
2. Transfer your cellular service and number to another cellular vendor of your choice.
3. Cancel your cellular service and number.

Please note the following information, in relation to choosing any of the above options.

1. OIT will NOT charge any early termination or transfer fees.
2. You may need to choose a new plan and sign a new contract with the new cellular vendor you choose; you may also be required to get a new cellular device.
3. Cellular vendors, including Sprint PCS® may require personal credit checks before accepting new customers and may assess additional fees depending on the credit check results.
4. You may receive one to two more OSU Wireless billing statements after your service has been transferred or canceled. You are responsible for all OSU Wireless-Cellular charges incurred on these billing statements.

To transfer your service directly to Sprint PCS®, call Sprint Nextel at **1-866-618-4515** (*toll free*).

To transfer your service to another vendor OR to cancel your service, contact OIT between 8:00 AM and 5:00 PM, Monday through Friday, at **688-HELP (4357)** and *select option 2*. You may also contact us by e-mail at units@osu.edu.

Thank you. You have been a valued customer.

Sincerely,

OSU Wireless-Cellular
OIT – Telecommunications and Networking
The Ohio State University